

We are service driven

Each day I talk about being resident or customer driven. This is our Number One Organizational Principal. I believe we must expand beyond the single concept of customer service and recapture the basic grounds for which cities were formed. The city exists to provide public services and share resources that individuals cannot reasonably provide or obtain on their own. If we are focused and driven by our commitment to provide these services to the best of our abilities, we will be fulfilling both the interests of the individual customers as well as the public good.

I encourage you to use our contact form survey. All viewpoints must be included and be part of the process to ensure that none are left out as we deliver city services and make decisions about programs. We must be driven to ensure that services are efficient.

Your comments help me understand when we have done something well, where we need to improve, and if there is a serious situation I should investigate.

You may leave this form at any city facility, drop it off at my office at City Hall or mail it directly to me. If you prefer to send an email, my address is sduchane@eastpointecity.org.

I appreciate the time you have taken to prepare and share your comments.

Sincerely,
Steve M. Duchane
City Manager

CITY OF EASTPOINTE
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How are we doing?

City of Eastpointe, Michigan



A Family Town

Phone: 586.445.5016
Web site: EastpointeCity.gov

